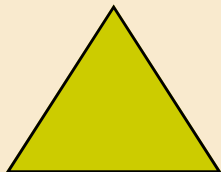


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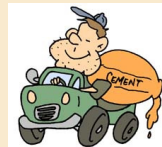
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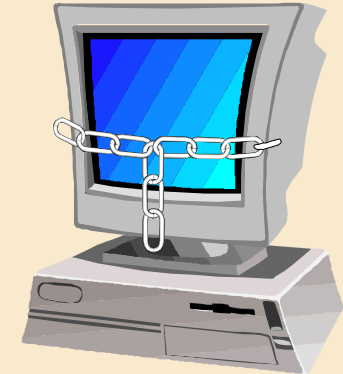


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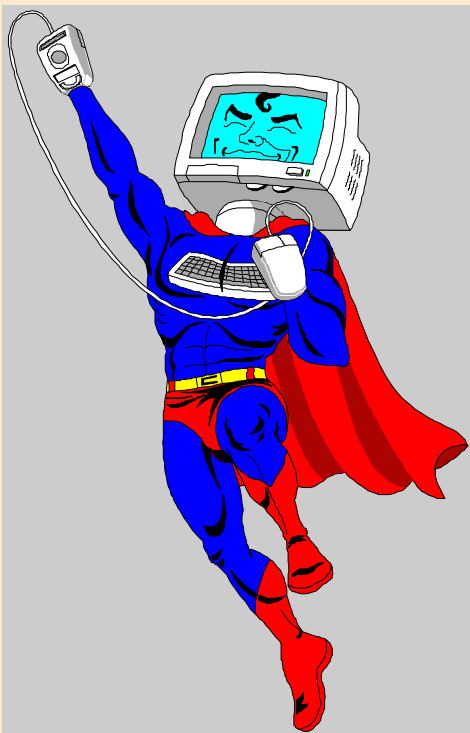
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Charlotte, NC 28105

## Computer Services

- ⇒ **Rates:** \$35 In House; \$55 at your place Plus travel Expense over 10 miles.
- ⇒ **Virus removal:** depends on extent of damage and may require re loading Operating system and drivers. 1 to 4 hours.
- ⇒ **Hard drive replacement:** Requires reloading Operating system and drivers. 4 hours plus \$70 hard drive.
- ⇒ **Power Supply replacement:** 1 hour plus \$30 power supply.
- ⇒ **Memory upgrade:** 1 hour plus \$50-100 memory .
- ⇒ **Mother Board and CPU replacement:** 5 hours plus hardware cost of about \$200.

**Note 1:** If Operating system reloading is required, you must provide the original or we must charge you for new system unless we load with a open system like Linux. We cannot provide Microsoft programs like Office unless we charge you for them.

We can provide free software (Open Office) which is compatible with Microsoft Office.

**Note 2:** We do not repair notebooks or netbooks motherboards or CPU. We can reload OS and replace the hard drives, battery, DVD/CDs, and upgrade memory.

**Note 3:** Please backup your pictures, document and financial files on a regular basis. You can now purchase 16 GB USB Flash drives for \$30 or External USB hard drives for less than \$70, or even backup on line for \$52/year. If you need help give us a call.

If your hard drive crashes (and it will) you will lose everything on it unless you backed it up.



## ***WHAT'S THE COST?***

- ⇒ **Domain registration:** \$16.00 initially and each year thereafter that you keep the registered name. I will invoice you annually. Optionally you can register your own domain and pay the annually fee yourself.
- ⇒ **Hosting:** the web site on my leased servers would cost \$60.00 initially and each year thereafter. Optionally you can contract to other hosting services.
- ⇒ **Web site development** for Initially (2) pages with 10 images or photos is \$150.00. You need to provide the information, photos, images and logo.
- ⇒ **Additional Web Pages** would be \$50.00 each including 4 photos or images.
- ⇒ Following initial setup **future changes** would be \$35.00 per hour per incident or new pages and images when required.
- ⇒ **Optimization of photos or images** after initial setup would be \$4.00 each.
- ⇒ **Custom images and or animation** would be done at an hourly rate of \$35.00/hour.

**I can set up the initial web site and then turn it over to you for management if you invest in the proper software .**

It is important to realize that pictures taken with modern digital cameras are not normally suitable for inserting on web sites as taken because the image file is usually far to large to open quickly on a web site. The must be optimized to reduce both image size and file size. If you know the pictures will be used on a web site or sent by email, set your camera at the lowest picture size like 1.1 MP (Mega Pixel) or 640X360.